Early Care FAQ

1. **What are the hours of operation?**
   
The hours of operation vary by sites. All locations are open Monday through Friday.

2. **Is there a registration/enrollment fee?**
   
   Yes there is a one-time $100 registration/enrollment fee.

3. **Is there a supply fee?**
   
   Each September accounts will be charged a $100 curriculum/supply fee.

4. **What are the tuition fees?**
   
   Tuition fees vary by site.

5. **Will the YMCA offer financial assistance?**
   
The YMCA is a vendor for Workforce Solutions. Parents who do not qualify for Workforce Solutions may apply for financial assistance through the YMCA Annual Campaign.

6. **What holidays does the Y observe?**

   **HOLIDAYS**
   
   Our program will be closed on the following holidays:
   
   - New Year’s Eve
   - New Year’s Day
   - Martin Luther King Jr. Day
   - Good Friday
   - Memorial Day
   - Fourth of July (July 5, 2021)
   - Labor Day
   - Thanksgiving Day
   - Friday after Thanksgiving
   - Christmas Eve
   - Christmas Day
In-service Days
Our program will be closed on the following inservice days:
May 20 and 21, 2021
August 19 and 20, 2021
May 19 and 20, 2022

7. How does the Y ensure that children and families are safe from illness and COVID 19?

In order to ensure the health and safety of all, employees who work directly with children, the Y will follow required procedures to prevent the spread of exposure to disease:

• Parents will not enter the child care program area. Check in/out will be completed outside
• Daily staff and child temperature screenings. Anyone with a temperature of 100.4 or higher will not be allowed to stay at the program
• Hand hygiene at arrival for children and staff prior to entering the classroom. Intentional hand hygiene will be implemented throughout the day
• Wearing gloves when handling or cleaning body fluids, such as after wiping noses, mouths, or tending sores;
• Specifying that an employee with open wounds and/or any injury that inhibits hand washing, such as casts, bandages, or braces, must not prepare food or have close contact with children in care;
• Removing gloves and washing hands immediately after each task to prevent cross-contamination to other children;
• Excluding the employee from direct care when the employee has signs of illness
• Routinely cleaning, sanitizing and disinfecting surfaces and objects that are frequently touched, especially toys and games

In an effort to maintain a healthy environment, the following guidelines must be followed very strictly. Staff perform daily health checks to ensure children are healthy and to note any illness or injury. Children who become ill may not remain at the program, nor will an ill child be admitted. If a child becomes ill during the day, a parent will be notified to pick up the child immediately. If we are unable to reach the parents, we will then begin calling the persons listed on your enrollment form.

For the safety of your child as well as the other children in his/her class, you may not bring a child to the program for one business day after having any of the following symptoms:

• A fever above 100.4 degrees
• Intestinal disturbance accompanied by diarrhea or vomiting
• Any undiagnosed rash
• Sore or discharging eyes or ears
• Profuse, colored nasal discharge
• A communicable disease

Children must be free of all above symptoms and show no signs of illness when returning to the program. Please provide a note from your child’s doctor that your child is well to attend child care.

Children with allergies are required to provide a physician’s letter noting the allergy, causes, severity, and treatment.

Please let us know as soon as possible if your child has a communicable illness or infection.
This will allow us to notify the parents of children attending our program. Children with communicable conditions may not return to care without a note from their physician.

8. **What curriculum do you use?**

We use the Creative Curriculum and GOLD assessment. Core areas include: Literacy, Mathematics, Science, Social Studies, Arts, Technology, Healthy Eating & Physical Activity, and Character Development.

9. **What are teacher requirements?**

All staff will meet qualifications outlined in Minimum Standards. Staff must be a minimum of 18 years of age, have a high school diploma or equivalency, clear criminal background check and fingerprint and notarized affidavit.

The Director will have a college degree or CDA and a minimum of 5 years of experience that can include working in another accredited program.

All teachers must have experience, associate degrees in early child care or BS degrees.

The YMCA provides in house training for all staff that includes CPR/1st Aid, Child Abuse, Pre-service, Blood Borne Pathogens, etc. The YMCA of the USA provides a series of trainings for professional development that includes early care, school age care and business management.

10. **What are the YMCA ratios?**

<table>
<thead>
<tr>
<th>Age of Children</th>
<th>Staff:Child Ratio</th>
</tr>
</thead>
<tbody>
<tr>
<td>0-12 months</td>
<td>1:4</td>
</tr>
<tr>
<td>13-17 months</td>
<td>1:5</td>
</tr>
<tr>
<td>18-23 months</td>
<td>1:8</td>
</tr>
<tr>
<td>2 year olds</td>
<td>1:10</td>
</tr>
<tr>
<td>3 year olds</td>
<td>1:14</td>
</tr>
<tr>
<td>4 year olds</td>
<td>1:16</td>
</tr>
<tr>
<td>5 year olds</td>
<td>1:16</td>
</tr>
</tbody>
</table>

11. **How do we enroll?**

All enrollment is completed at ymcahouston.org. You will need to set up a membership account (Program or Facility Member type). A Program Membership is free. A $100 registration fee is due at the time of enrollment. You will need to schedule payments for monthly tuition at the time of enrollment. Payment is due the 1st of each month.

12. **What information will I need to enroll?**

We will need a copy of your child’s current shot record and a health statement from your doctor stating that your child can attend a child care facility. If your child is 4 years old then we will also need a copy of their vision and hearing screening.
13. **Do you provide drop in care?**

   Check with your local facility. Some programs do provide a form of drop in care.

14. **Do you provide a 2nd child discount?**

   The YMCA does not provide a 2nd child discount. Discounts are given to families with a YMCA facility membership.

15. **What does my child need to bring to school each day?**

   Your child will need a change of clothes. Please make sure that the clothes are labeled with their name.

   Infants will need to bring diapers, wipes, formula or breast milk and several changes of clothes. Please make sure that the clothes are labeled with their name.

16. **Does the Y provide snacks/lunch?**

   Check with your location to find out if you will need to pack a snack/lunch.